

CARE & MAINTENANCE

Lacquered Prefinished Wood Floors

General advice

Tarkett's range of care and maintenance products makes maintenance easy and keeps your floor fresh and clean. Respecting the care instructions below will also contribute to extend the life of your wood flooring.

Protection

Gravel, dirt and moisture are every wood floor's enemy. Good door-mats outside and inside the outer door reduce the need for maintenance. Furniture with protective pads and a chair mat under castor wheel chairs reduces the risk of indentation marks and scratches on the floor. Liquid must be wiped up immediately.

Wood is a natural material that has different properties depending on wood species. Hardness varies between species that gives different sensitivity to indentation marks. All wood floors tend to change

colour on ultraviolet exposure, some more others less. This is a natural process that can't be avoided.

Indoor climate

Correct indoor climate and air humidity are important. The relative air humidity (RH) indoors should be kept at 30-60% RH to prevent unusual movement (expansion/shrinking) of the floor. The prevention of excessive moisture (during building construction or normal summer humidity) demands good ventilation. By using an air humidifier, it is possible to prevent excessive dryness during the heating season in winter.

All Tarkett wood flooring¹⁾ can be installed on a self regulated floor heating system. The temperature should never exceed 27°C on the floor surface including areas covered by rugs.

¹⁾Not recommended for the wood species beech and maple due to natural reasons, except for the Viva range.



Cleaning

- For daily cleaning, the floor only needs to be wiped, dry-mopped or vacuum cleaned.
- For more thorough cleaning, use a slightly damp cleaning cloth. String mop heads leave too much water behind and are not recommended. For a perfect result, add a couple of drops of Tarkett Bioclean or mild ammonia-free synthetic detergent to the water.
- To extend the finish of your lacquered floor, we recommend that you maintain it with Tarkett Refresher. The refresher is a water-borne, environmentally friendly care and maintenance product that acts as a re-lacquer for your floor! It cleans and leaves a protective finish at the same time. It also prevents slipping and does not yellow. Using Tarkett Refresher slightly increases the gloss rate. It is also applicable on both Proteco lacquer and on Proteco Natura (matt lacquer). Do not use wax!
- Please note that a matt surface (Proteco Natura) attracts more dirt than a floor with a higher gloss rate (Proteco Lacquer). Therefore, a matt surface needs more frequent cleaning and maintenance than a glossy surface.

Removing stains

Tarkett pre-finished wood floors are very resistant to stains. The general rule is to remove stains, before they dry and set, as quick as possible. Afterwards; wipe clean with a well wrung-out cloth. Consult the stain guide below for the type of cleaner you should use. **Never use acetone as it will damage the lacquer!**

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea	Mild ammonia-free synthetic detergent such as Tarkett Bioclean in lukewarm water
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt	Detergent solution
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Denatured alcohol
Urine, vomiting	Mild ammonia-free synthetic detergent such as Tarkett Bioclean in lukewarm water
Blood	Cold water



The Proteco surface treatment system includes a complete range of cleaning and maintenance products specially developed for daily and periodic care of Tarkett's wood floors. To guarantee the best results, use only Tarkett's products on your wood floor and follow the directions and instructions carefully.

For more information please go to www.tarkett.co.uk

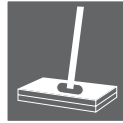


THE ULTIMATE
FLOORING EXPERIENCE

CARE & MAINTENANCE

Hardwax Oiled Prefinished Wood Floors

To protect your hard wax oiled wood floor and prevent aging Tarkett recommends that you use care and maintenance products from OSMO.



Cleaning

- Remove loose dirt with vacuum cleaner or a dry micro fiber mop.
- For more thoroughly and gentle cleaning use OSMO "Wash and Care" (8016) mixed with water.
- Do not allow spillage of wine, coffee, paint etc. to stay on the floor, wipe up spillage at once.



Reconditioning

- Clean the floor as described above.
- Apply a thin layer of OSMO "Liquid Wax Cleaner" which leaves a long lasting protection with excellent stain repellence. (Transparent 3029 and white 3087.)
- OSMO "Licquid Wax Cleaner" has also an excelent cleaning performance. See chart below for advise.

New Treatment

- When spot repairing or re-oiling is needed, use OSMO "Polyx®-oil" (3062).

Read instructions from OSMO carefully before using.

Stop the dirt at the entrance

Stop the dirt at the entrance with an effective mat system. The more dirt you stop at the door, the less cleaning inside the room. Remember that grit can scratch and damage floors.

Indoor climate

The correct indoor climate and air humidity are important, otherwise wood floors can change

shape more than usual. You should pay particular attention to this in new buildings. Moisture in the building construction and normal summer humidity demand good ventilation, and possibly heating. The relative air humidity indoors should be 30-60% RH. During the heating season it can become too dry (less than 30% RH) sometimes. In that case we recommend to use an air humidifier.



CAUTION!

There is a risk of spontaneous combustion when oil products are in contact with textiles. Oily cloths must immediately be put into water or burned. In case of contact with eyes, rinse immediately with water. Keep away from children.



General advice

Osmo products for care and maintenance of hard waxed oiled floors make maintenance easier and further extend the already long life of wood floors. Please note that different wood species have different qualities such as hardness, sensitivity to indentation and scratching, colour, etc. All wood floors change colour slowly when exposed to light.

Removing stains

Tarkett hardwaxed oiled wood floors are very resistant to stains. Then general rule is to remove stains as quickly as possible, before they dry and set. Afterwards, wipe clean with a well wrung-out cloth. Consult the stain guide for the type of cleaner you should use.

STAIN	REMOVED BY
Fruit, berries, juice, soft drinks, beer, wine, milk, cream, coffee, tea	Osmo Wash and Care
Chocolate, grease, whipped cream, rubber marks, oil, tar, asphalt	Osmo Liquid Wax Cleaner / Spray
Ink, felt tip pens, stencils, blacking, paint, crayons, etc	Osmo Liquid Wax Cleaner / Spray
Urine, vomiting	Osmo Wash and Care
Blood	Cold water

For more information please go to www.tarkett.co.uk

For more information on Care & Maintenance of Tarkett Hardwax Oiled floors and the latest recommendations, please go to www.osmo.com



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